

ABOUT ME

Motivated and friendly service professional with extensive experience in both customer-facing and support roles. Adept at handling transactions, providing excellent customer service, and working effectively in fast-paced environments. Demonstrates a strong work ethic, teamwork, and multitasking abilities.

EXPERIENCE

Moulin de Provence — Cashier & Server

Ottawa, 2023

- Provided exceptional customer service to guests in a busy French bakery and café.
- Accurately handled cash and card transactions using the POS system.
- Delivered food and drinks to customers, ensuring satisfaction and timely service.
- Assisted with opening and closing duties, including cleaning and restocking supplies.
- Maintained a high standard of cleanliness in the dining and service areas.

Cirque du Soleil — Cashier & Runner

Ottawa, 2019

- Operated cash register and processed transactions efficiently at a high-volume event.
- Assisted guests with purchasing tickets, food, and merchandise.
- Worked in a fast-paced, high-energy environment to ensure smooth guest experiences.
- Delivered food and beverages to designated areas quickly while maintaining excellent service standards.
- Collaborated with team members to keep operations running smoothly during live performances.

Factory and Co — Cashier & Server

France, 2018

- Provided friendly, fast, and efficient service while taking orders and serving food.
- Managed cash register operations and balanced daily cash receipts.
- Greeted and seated customers, and ensured they had everything needed for an enjoyable experience.
- Assisted with food preparation and clean-up during peak hours.
- Delivered outstanding customer service in a fast-paced, team-oriented environment.

SKILLS

- Customer Service Excellence

Cash Handling & POS System Proficiency

Multitasking & Time Management
- Team Collaboration

Fast-Paced Environment

Effective Communication

EDUCATION

BSc. Social sciences

Ottawa University

LANGUAGES

FRENCH - ADVANCED

ENGLISH - ADVANCED